

On the right track.

Investor and Analyst Presentation

On the Occasion of the Publication of the Annual Report 2009

Hanover, 23 March 2010



Agenda

Delticom at a Glance

Business Model

Profit & Loss

Balance Sheet

Outlook



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- **#1 European online tyre dealer**
- > 100 online shops in **35 countries**
- founded 1999, IPO Oct 2006, SDAX Dec 2008
- **92 employees** (end of 2009), mainly in the Hanover head office
- 2009 more than 800 thousand new customers
- customer base: more than **3.4 million**
- **focus on replacement tyres:** > 100 tyre brands, > 25,000 models
- other products:
 - motorcycle tyres, truck tyres, industrial tyres
 - complete wheels and rims
 - motor oil, car parts, accessories
- global network with more than **25,000 fitting partners**, e.g.

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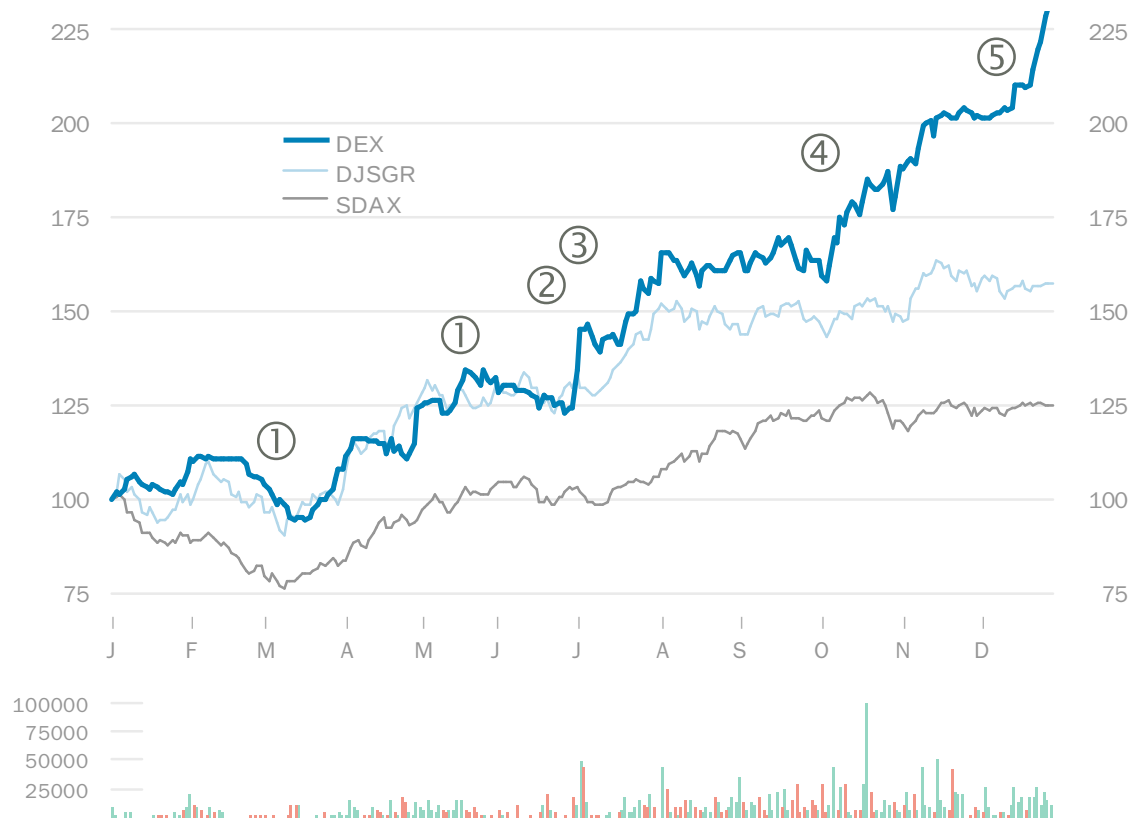
Key Financials 2009

		2009	2008	yoy %	guidance*	Δ	
Revenues	€m	311.3	259.0	+20.2	290.0	+7.3	good H1, strong Q4
EBIT-Margin	%	9.4	6.4		7.4	+2.0	price discipline
EPS	€	1.71	0.99	+72.4	1.25	+36.7	dividend € 1.70
Capex	€m	3.6	1.3	+179.6	4.0	-10.1	new warehouse
Liquidity	€m	40.6	42.9	-5.4	40.0	+1.5	working capital

* as of November 2009

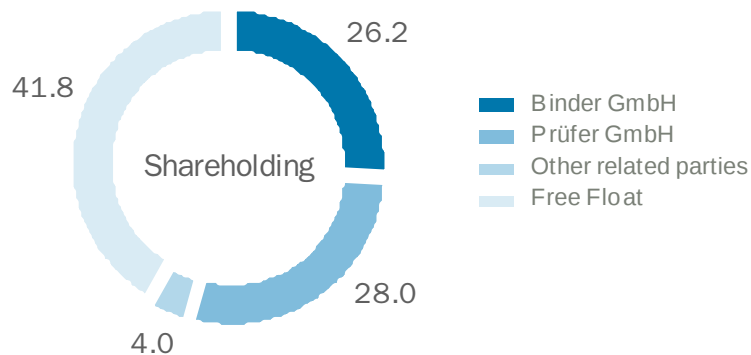
► Unusually good Q4 helped to execute the strategy

The Delticom Share



- ① dividend 2008: € 1.00
- ② 1:3 stock split
- ③ guidance change: EBIT margin 7%
- ④ first snowfalls in October
- ⑤ more snow in December, extensive press coverage

- sustained volume growth since July



- shareholder structure largely unchanged
- Binder and Prüfer net buyers
- # of private investors increase

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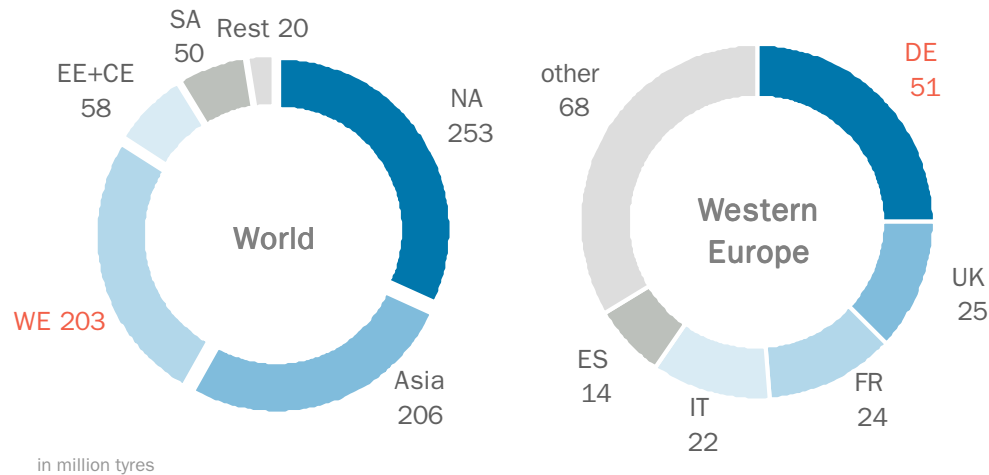
Balance Sheet

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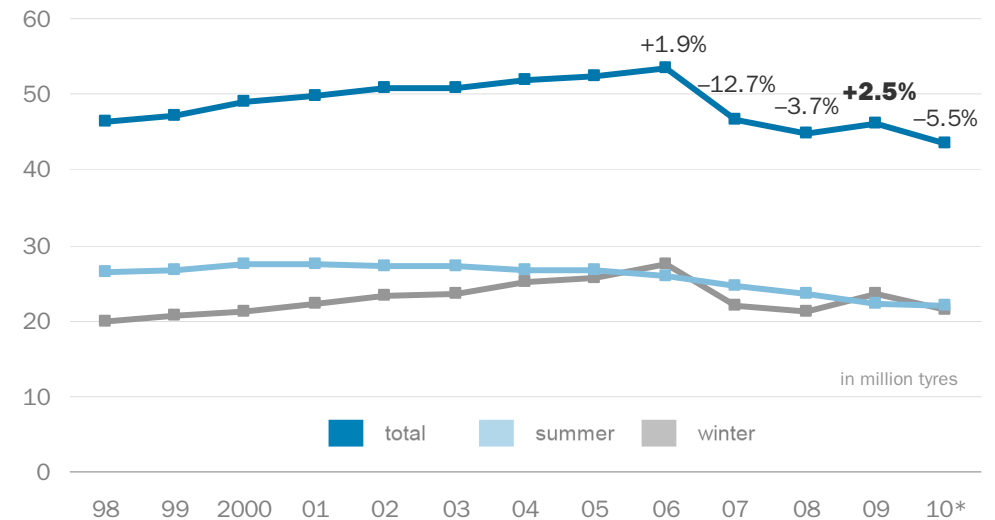
Tyres and the Internet

European Car Replacement Tyres: € 11 billion



Source: Datamontiro, Continental, Michelin, own estimates

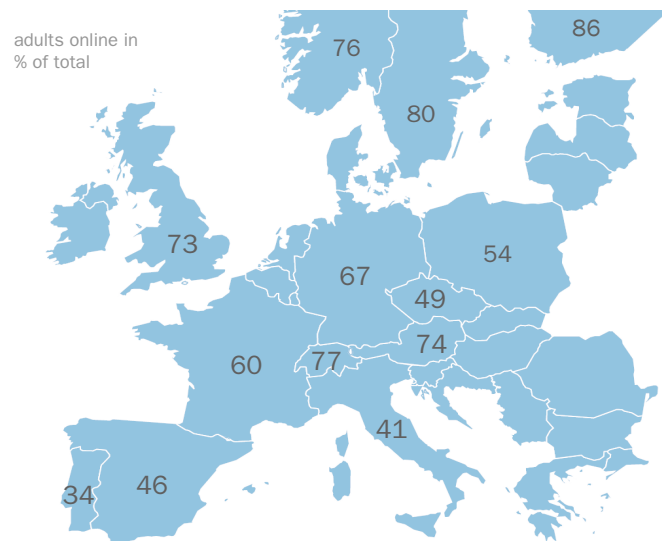
Germany: 2009 ok, dim outlook for 2010



Source: BRV (car replacement tyres)

* estimates as of January 2010

Europeans are increasingly online...



Desk Research GfK Austria, January 2010

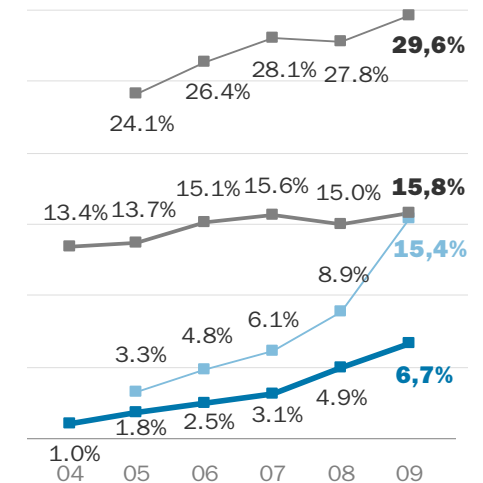
... and buy their tyres online.

want to buy online in the future (18-39)

want to buy online in the future (all)

bought last tyres on the Internet (18-39)

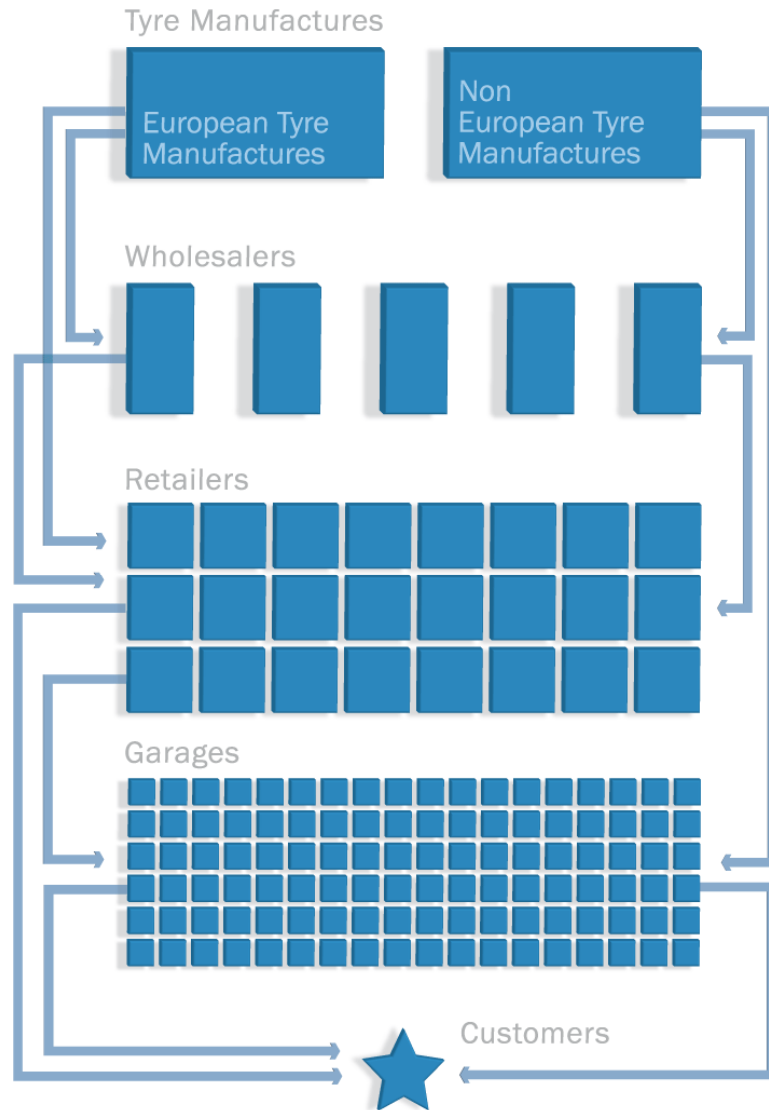
bought last tyres on the Internet (all)



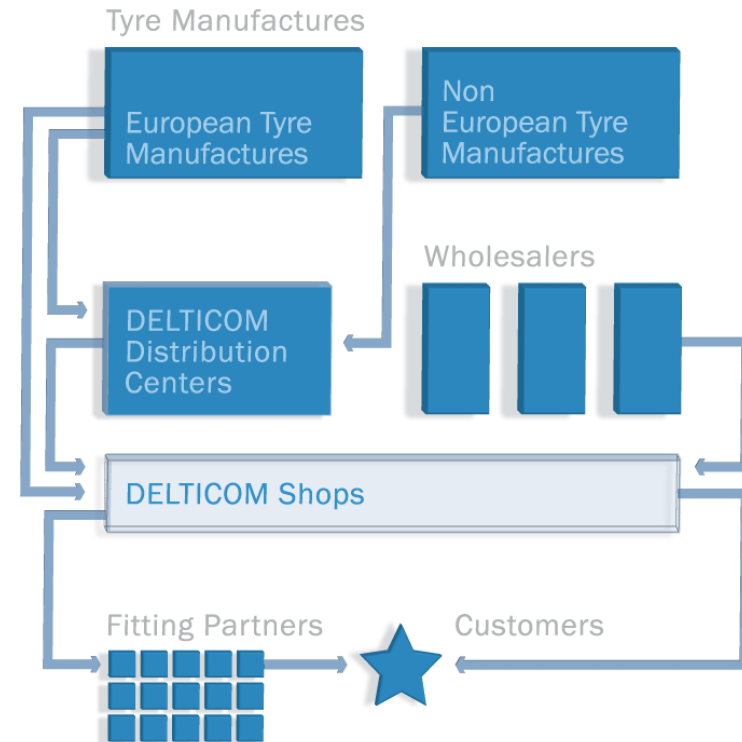
Source: ADAC Reifenmonitor 2005-2010

Redesign of the Tyre Distribution Chain

Traditional Retail



Delticom Redesign



Space
+ Time
+ Price

Key Benefits for Our Partners

Customers

- save time and money
- select from broad product offering
- fast delivery, even at peak times
- large network of service partners
- pre-/after sale services

Fitting Partners

- customer generation, free of charge
- no restrictions on fitting prices
- might offer other services (e.g. stock tyres until next changeover)
- customers review quality of fitting service
- favourable B2B offers

Suppliers

- Europe's leader in the online channel, strong growth, high volumes
- strong balance sheet, low credit risk
- efficient warehouse systems and processes for large and growing quantities
- versatile database (supply and demand, volumes and prices), supports consistent planning

► improved customer value

► well connected

► attractive partnership

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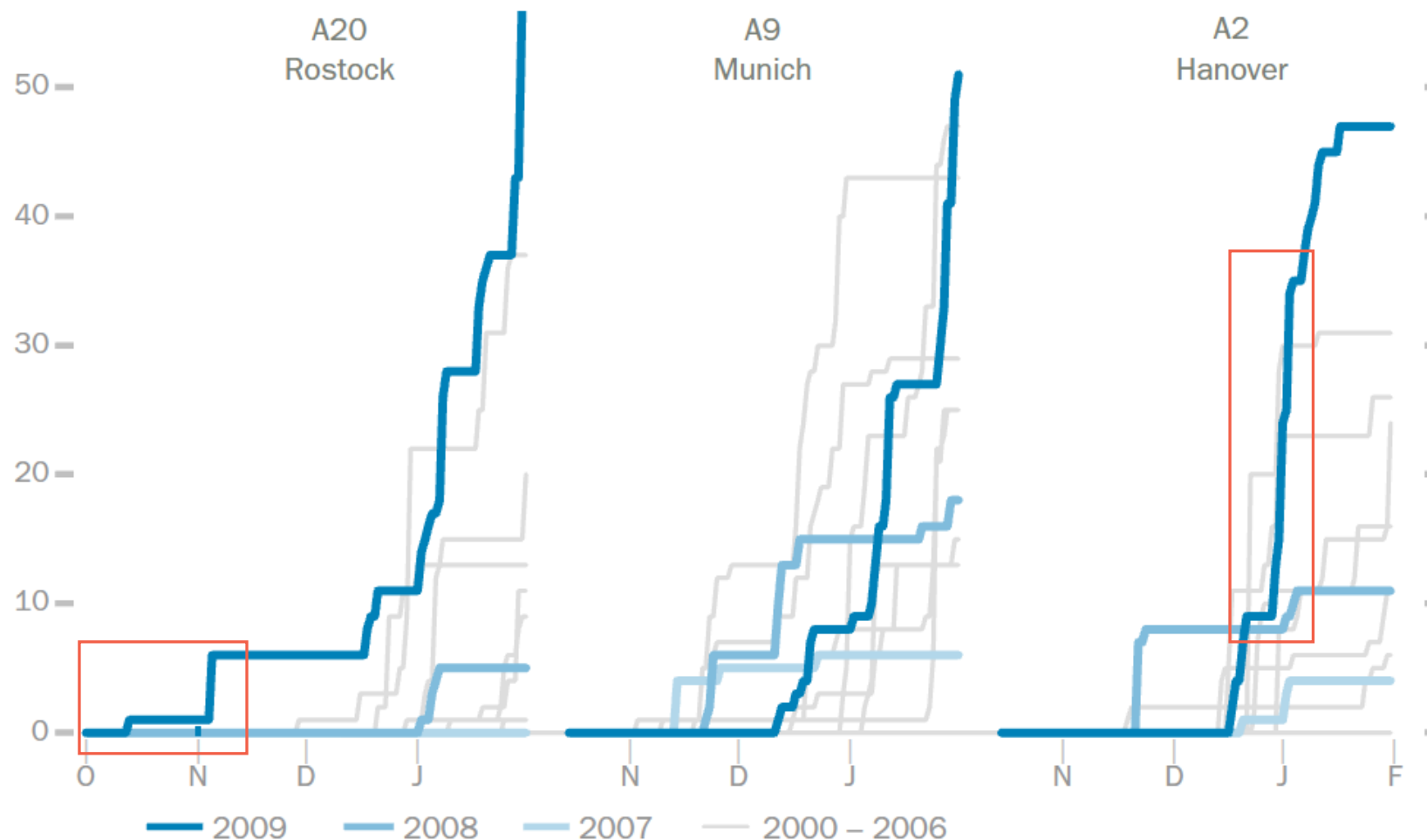
Balance Sheet

Outlook



Strong Snowfalls in Q4 09

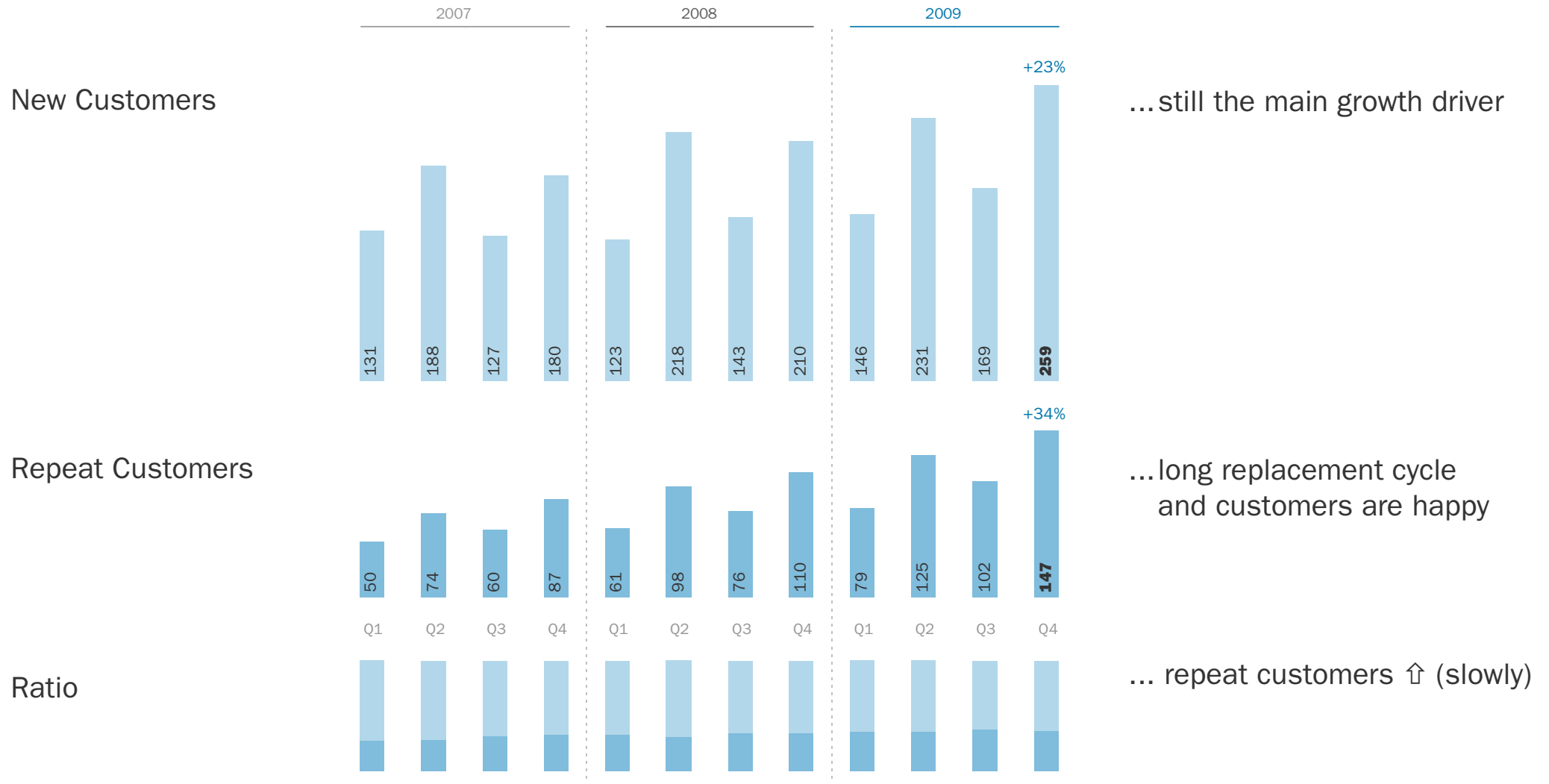
cumulated snow heights on German interstates



► First sales peak in October, more snow in December

Customers

in thousands



► Repeat customers constitute important growth potential

Quarterly Revenues



► Fluctuations in growth rates: seasons, weather, base effects, strategy

Quarterly EBIT

in € million



► Q4 09 distorted by favourable weather and “scrappage schemes”

P&L Drivers

	2009	2008	growth %	margin %			
				2009	2008	chng	
Revenues	311.3	259.0	20.2	100.0	100.0	0.0	
Cost of sales	225.8	193.7	16.6	72.5	74.8	-2.3	
Gross Profit (simple)	85.5	65.3	31.0	27.5	25.2	2.3	← better buying + inflation; transportation ↑
Direct costs	44.9	38.1	18.0	14.4	14.7	-0.3	
Direct costs (dep. on sales)	33.6	27.2	23.5	10.8	10.5	0.3	
Transportation costs	26.8	20.9	28.2	8.6	8.1	0.5	← non-domestic sales ↑
Warehousing costs	3.2	2.5	27.1	1.0	1.0	0.1	← stock-and-ship ↑, drop-ship ↓
Operations centre costs	3.6	3.8	-5.4	1.1	1.5	-0.3	← front-/backoffice automation ↑
Direct costs (dep. on revenues)	11.4	10.9	4.2	3.7	4.2	-0.6	
Credit card fees	2.1	1.8	19.0	0.7	0.7	0.0	
Bad debt losses	1.6	1.9	-18.5	0.5	0.7	-0.2	← recession vs. fraud prevention
Marketing costs	7.7	7.2	6.5	2.5	2.8	-0.3	← ~100% online
Contribution margin 1	40.5	27.2	49.2	13.0	10.5	2.5	
Indirect costs	11.6	10.3	13.4	3.7	4.0	-0.2	
Personnel expenses	5.8	5.0	17.1	1.9	1.9	0.0	
Rents and overheads	2.2	1.5	50.2	0.7	0.6	0.1	← new warehouse
Financial and legal costs	1.8	2.0	-9.9	0.6	0.8	-0.2	
IT and telecommunications	0.6	0.5	16.8	0.2	0.2	0.0	
Other	1.2	1.3	-7.6	0.4	0.5	-0.1	
Contribution margin 2	28.9	16.9	71.0	9.3	6.5	2.8	
FX effects	-0.4	-0.8					
Other operating profit (w/o FX gains)	2.0	0.8					
EBITDA	30.4	16.9	79.8	9.8	6.5	3.2	
Depreciation / Amortization	1.0	0.5	113.3	0.3	0.2	0.1	← low but increasing capital intensity
EBIT	29.4	16.4	78.8	9.4	6.4	3.1	
Net financial result	0.2	1.1	-85.8				← debt-free, net cash, interest rates 2009 ↓
EBT	29.6	17.6	68.0	9.5	6.8	2.7	
Income taxes	9.3	5.9	59.2				
Consolidated net income	20.2	11.7	72.4	6.5	4.5	2.0	

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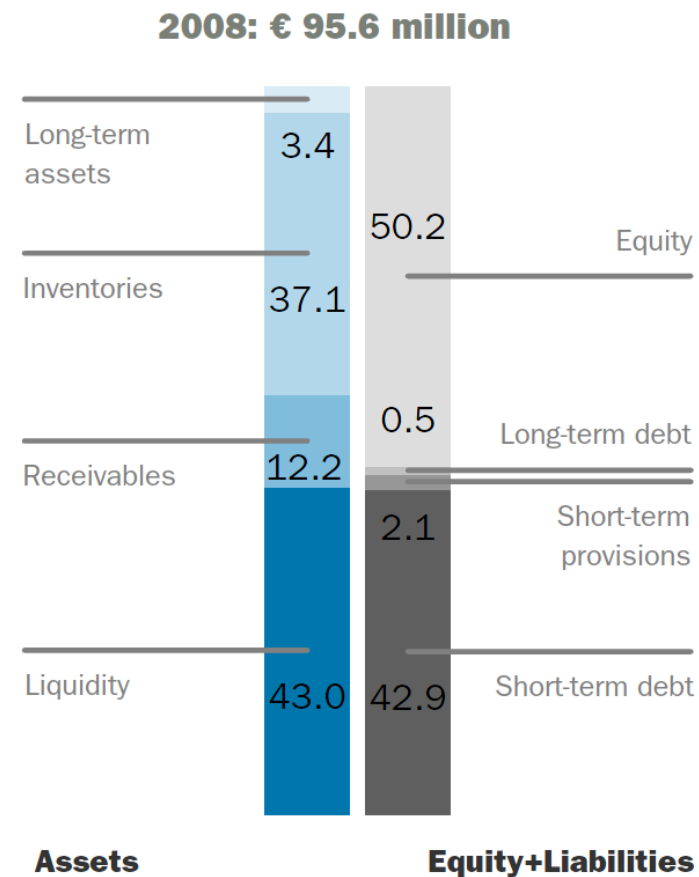
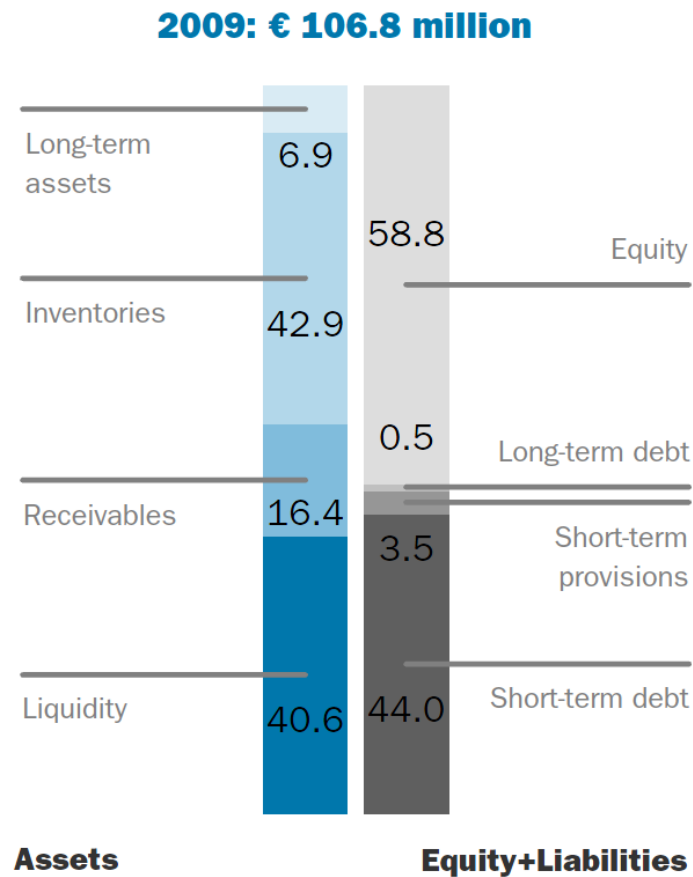
Balance Sheet

Outlook



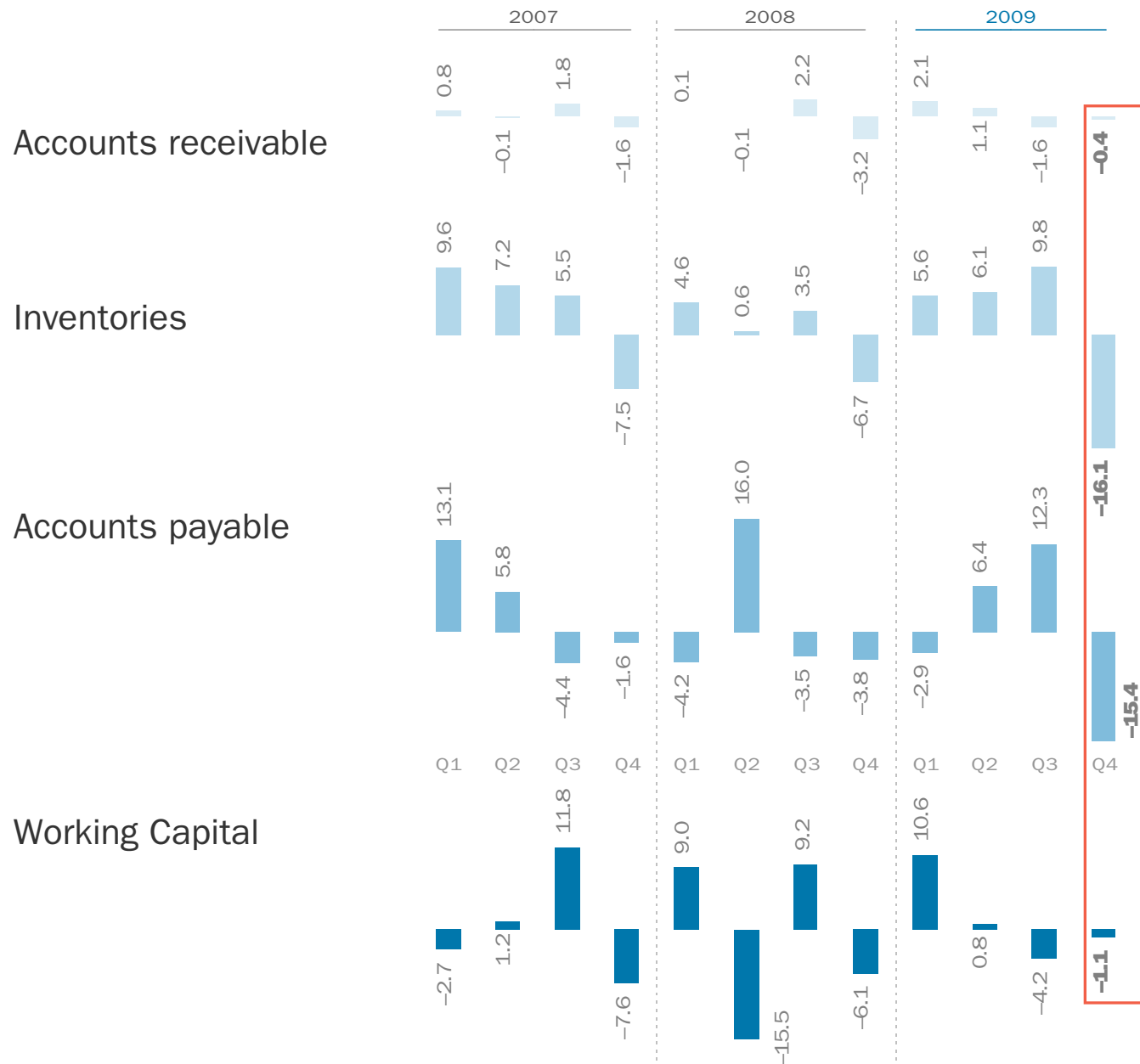
Balance Sheet Structure

in € million



► Expansion of warehouse capacity and inventory buildup, but still low capital intensity

Working Capital Management



...follow the seasonal peaks.

...driven by sales (-), capacity (+).
(e.g. 2009 ramp-up)

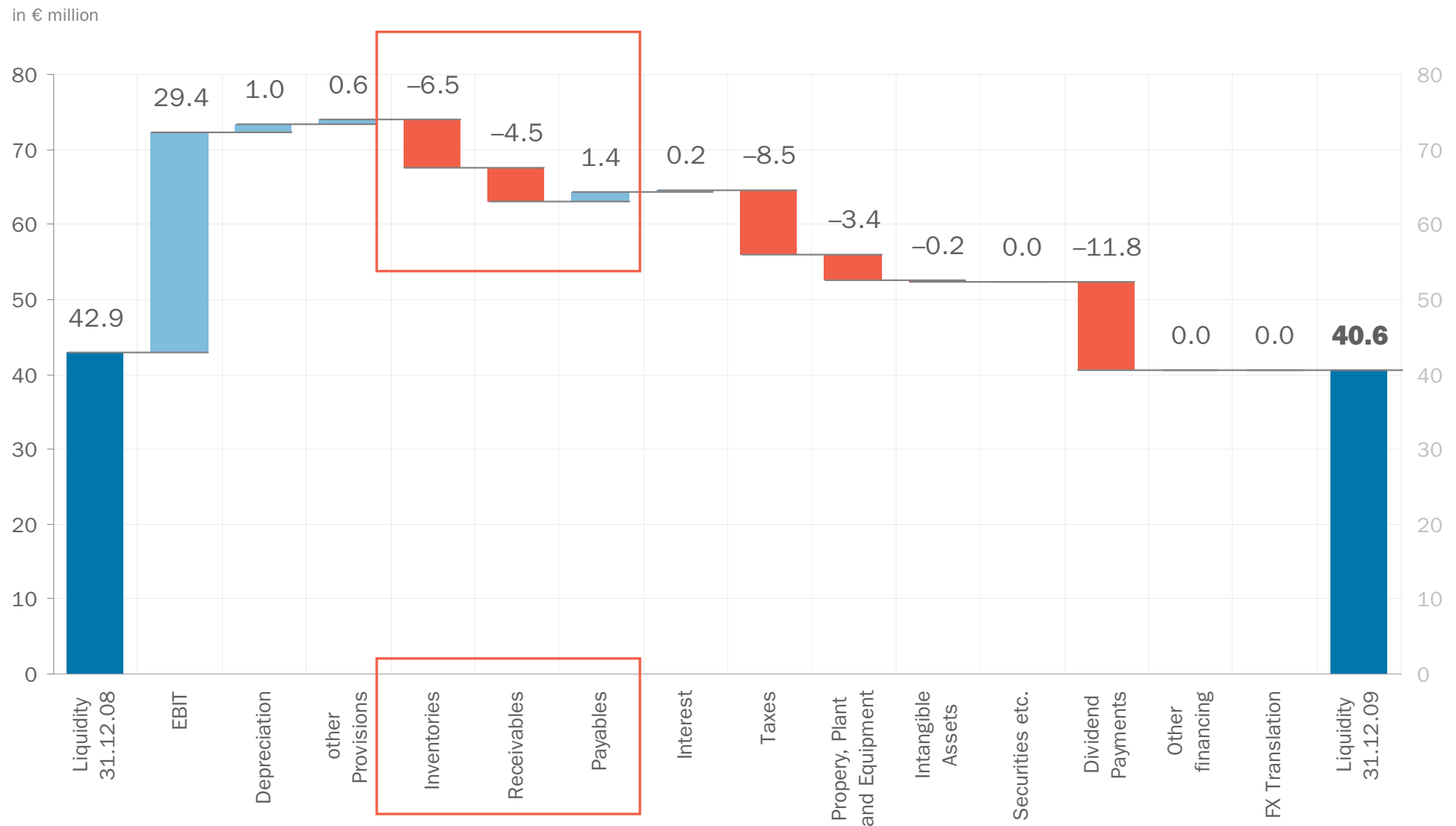
...discretionary **payment terms**
Q2 07: stocking for winter season
Q2 09: stocking, but paying later
Q3 09: preparing for winter season
Q4 09: strong Q4 sell-off

... both + and -, with significant swings. FY 08: „**2009**: Prepare for increased cash consumption (inventories, terms).“

quarterly delta in € million

► Changes in working capital reflect seasonal patterns

Liquidity Bridge



Delticom is self-financed

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- **Current trading in Q1:**
 - Jan/Feb snowy road conditions in D/A/CH
 - good sales, stable prices
 - good (but late) start into summer season
 - **German market (BRV)**
 - 2010 est (as of January 2010): summer ↓ 1.5%, winter ↓ 9.3%
 - **Fuzzy signals from the economy**
 - Ifo ↑, deflated retail sales ↓
 - GfK ↑↓, unemployment ↑

▶ price discipline? volume growth?
 - 2010 top- and bottom line drivers probably less favourable than in 2009, due to late-cyclical **weakening of consumer sentiment** and **base effects**. Mitigating factors:
 - seasonal effects
 - consumer confidence deteriorates
 - Delticom is an international business
 - Delticom is online

▶ summer tyres

▶ customers are trading down

▶ diversified country portfolio

▶ good prices, good sales, good margins
- ▶ **Revenues FY10: up to +10% yoy**
- ▶ **EBIT-Margin FY10: 8%**

- 1 #1 European online tyre retailer
- 2 Resilient and profitable business model
- 3 Strong cash flow, strong balance sheet
- 4 Redesign of the tyre distribution chain
- 5 Excellent growth opportunities